

COOKIE POLICY

Last updated: 23 October 2024

1. Introduction

On our website, <https://www.dalcom.be/> (hereinafter: “the site”), we use cookies and other similar technologies. For simplicity, all such technologies are referred to as “cookies”. Cookies may also be placed by third parties engaged by us. In this document, we inform you about the use of cookies on our site.

2. What are cookies?

A cookie is a small, simple file that is sent along with the pages of this site and stored by your browser on the hard drive of your computer or other device. The information stored in it may be returned to our servers or to the servers of relevant third parties during a subsequent visit.

3. What are scripts?

A script is a piece of program code used to ensure that our site functions properly and interactively. This code may be executed on our server or on your device.

4. What is a web beacon?

A web beacon (also called a pixel tag) is a small, invisible piece of text or image on a site that is used to track traffic. Web beacons allow various data about you to be collected.

5. Cookies

5.1 Technical or functional cookies

Some cookies ensure that certain parts of the site function correctly and that your user preferences remain known. By placing functional cookies, we make your visit to our site easier. For example, you do not need to repeatedly enter the same information, and items in your shopping cart can be retained until you complete your purchase. These cookies may be placed without your consent.

6. Cookies placed

Cookie Consent: stores the user’s cookie-consent status for the current domain. Type: HTTP cookie — Duration: 365 days

7. Consent

When you visit our site for the first time, a pop-up window informs you about the use of cookies. By clicking “Save preferences”, you give us permission to use the categories of cookies and plug-ins you selected in the pop-up and which are described in this Cookie Policy.

You can disable the installation of cookies through your browser, but please note that this may affect the proper functioning of the site.

7.1 Manage your cookie consent

You can change your preferences at any time via your browser settings.

8. Enabling/disabling and deleting cookies

You can delete cookies automatically or manually via your browser. You can also specify that certain cookies may not be placed, or configure your browser to notify you when a cookie is placed.

Note: our site may not function optimally if all cookies are disabled. If you delete cookies in your browser, they will be placed again after your consent during a new visit to our site.

9. Your rights regarding personal data

You have the following rights regarding your personal data:

- **Right to know** why your personal data is needed, what happens to it, and how long it is retained.
- **Right of access:** you may request access to the data we process about you.
- **Right to rectification and deletion:** you may complete, correct, delete, or block your personal data.
- **Right to withdraw consent:** if you have given consent for data processing, you may withdraw it and request deletion of your data.
- **Right to data portability:** you may request all your personal data from the Controller and transfer it in full to another Controller.
- **Right to object:** you may object to the processing of your data, unless there are legitimate grounds for processing.

To exercise these rights, please contact us using the contact details at the bottom of this Cookie Policy. You may also file a complaint with the competent supervisory authority.

10. Contact information

For any questions or comments regarding our Cookie Policy, you may contact us:

Dalcom BVBA Baaikensstraat 5 9240 Zele Belgium

Website: <https://dalcom.be/> Email: info@dalcom.be Telephone: +32 (0)52 45 26 62